

**Training Program Microsoft Dynamics CRM 2015
November 2016 - June 2017**

MPRISE ACADEMY	Course	Code	MS Code	Days	November	December	January	February	March	April	May	June
General	Introduction to Microsoft Dynamics CRM2015	C15-INT	80667AE	1	1	1	4	2	6	5	8	6
Sales Management	Sales Management in Microsoft Dynamics CRM2015	C15-SM	80669AE	1	18		9		13		15	
Customer Service	Customer Service in Microsoft Dynamics CRM2015	C15-CS	80668AE	1	30		16		16		23	
Beheer	Applicatiebeheer in Dynamics CRM2015	C15-AM		2	28,29		23,24		27,28		30,31	
Customization and Configuration	Customization and Configuration in Microsoft Dynamics CRM2015	C15-CC	80665AE	3		14,15,16		13,14,15		19,20,21		19,20,21
Version: March 16, 2017	<p>Mprise Academy Newtonstraat 2 3902 HP Veenendaal Tel. +31 318 50 88 10 E-mail academy@mprise.nl www.mprise.nl</p> <p>Would like to have an extra date? Please contact us</p> <p>We also can customize a course for you</p> <p>Our courses always take place, regardless of the number of participants</p> <p align="right">Microsoft Partner Gold Enterprise Resource Planning Silver Data Platform Silver Learning</p>											